

Notice of Privacy Practices

Effective Date: [Insert Date]

This notice describes how medical information about you may be used and disclosed and how you can get access to this information. Please review it carefully.

Our Responsibilities

We are required by law to:

- Maintain the privacy and security of your protected health information (PHI).
- Provide you with this Notice of our legal duties and privacy practices.
- Notify you promptly if a breach occurs that may have compromised your information.
- Follow the duties and privacy practices described in this Notice.

How We May Use and Disclose Health Information

We may use and share your information in the following ways:

- Treatment: To fill your prescriptions and coordinate your care with your doctors, nurses, and other healthcare providers.
- Payment: To bill and obtain payment from health plans or other entities.
- Healthcare Operations: For pharmacy management, quality assessment, accreditation, and compliance activities.
- Public Health & Safety: To report adverse drug events, prevent disease, or comply with FDA requirements.
- Law Requirements: When required by federal, state, or local law.

Other uses and disclosures will be made only with your written authorization. You may revoke an authorization at any time in writing.

Your Rights

You have the right to:

- Access: Receive a copy of your health and prescription records.
- Amend: Ask us to correct health information you believe is incorrect or incomplete.
- Accounting of Disclosures: Request a list of certain disclosures we have made.
- Restrictions: Request limits on how we use or share your PHI.
- Confidential Communications: Request we contact you in a specific way (e.g., at a different phone or address).
- Receive a Paper Copy: You may ask for a paper copy of this Notice at any time, even if you agreed to receive it electronically.

Changes to This Notice

We may change this Notice at any time. The new Notice will apply to all PHI we maintain and will be available on our website and in our pharmacy.

Questions and Complaints

If you have questions or believe your privacy rights have been violated, you may contact:

Privacy Officer
HEALTHWAVE
3505 Cadillac Ave 0104
Costa Mesa, CA 92626
pharmacy@healthwave.com

You may also file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at www.hhs.gov/ocr/privacy/hipaa/complaints/. We will not retaliate against you for filing a complaint.